



The Chartered
Institute of Logistics
and Transport

CORONAVIRUS (COVID-19) OFFICIAL UPDATES



STRONGER TOGETHER

BULLETIN 01

Welcome to the first Bulletin of our COVID-19 response. As an Institute we have started our second hundred years immediately with a global crisis. Last week we heard the call to action from our International President, Dato' Ts Abd Radzak Abd Malek. The crisis impacts the supply chain, transport and logistics sector hugely and we have immediately begun to meet this by:

- engaging with our countries and members globally to understand the impacts
- requesting global feedback from all to build a central pool of knowledge and resource
- sharing that and delivering structured responses through planned regular papers and webinars
- collaborating with businesses, trade bodies, government specialists and experts to review issues and provide solutions

The first task for each of us as professionals in the sector is to lead. Our people and our businesses are at risk. How are you responding as a business leader? Are you demonstrating consistent, purposeful and calm leadership or have you taken a holiday at home? Check your leadership approach and work out how to:

- be visible to your team and your customers
- communicate clearly and often
- collaborate with other businesses rather than compete
- share solutions and problems, and don't wait for the perfect solution

Our thoughts are with the people affected and everyone working around the clock to help those most in need. We wish you and your loved ones good health and strength in the days

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and weeks ahead.

Stay safe and stay connected,



Keith Newton

International Secretary General

Best practice: business responses for immediate application

Here are some immediate business responses and implemented ideas that will help you. These are deliberately a first explosion of ideas from across our world to help you think and determine appropriate responses. This first bulletin contains examples mainly from the UK with some from Europe and SE Asia, but we expect to supply a continuous feed of ideas and best practice from all round the world in the coming weeks. The bulletins we issue will cover many areas and practices and we want you to respond by converting useful ones into your work situations, discarding any that are not relevant and feeding back new ideas and questions that arise as a result. As we build our response, we will become more focused on specific areas of need.

Key worker shortages: UK

In the UK as numbers of workers self-isolating has increased, some sectors are experiencing short falls of drivers and warehouse operatives, whilst others have had to cease business so have skilled workers spare. [Read more](#)

Equipment responses - pallet networks: UK

The UK's eight pallet networks have joined together, led by the Association of Pallet Networks (APN), to offer their services for the movement of emergency

supplies for critical services. [Read more](#)

Health and hygiene for drivers and customer-facing workers: UK

Guidance issued by the UK Government to assist transport operators in addressing COVID-19. [Read more](#)

Health and hygiene for marine: International

Guidance for ships and seaports from a variety of maritime organisations. [Read more](#)

Health and hygiene for factories: Europe

Best practices being employed across European food factories are aimed at the highest level of hygiene. [Read more](#)

Public transport: Hong Kong

Passengers are reassured by regular sanitisation of transport modes in Hong Kong. [Read more](#)

Government influence: International

Influencing governments at an early stage is critical to the recovery of our sector. [Read more](#)

Cross border traffic: International

This situation is very variable across the world and needs to be dealt with at each border. [Read more](#)

Staffing and manpower: UK

UK government outlines an unprecedented package of measures to protect millions of people's jobs and incomes as part of the national effort in response to Coronavirus. [Read more](#)

How to respond as a business - open or closed?: International

Advice for businesses in responding to the impact of Covid-19. [Read more](#)

For contact with the CILT International team for questions and support email [Keith Newton](#), International Secretary General.

Share your experience: Presidential request for branch contributions



Many businesses and organisations are struggling in this uncertain global crisis. We want to build an understanding of the global situation for the supply chain, logistics and transport sector, and share best practice as a result.

Our President, Dato' Ts Abd Radzak Abd Malek has asked all countries to do local research and build up a local response to the following questions:

- How has the COVID-19 crisis hit the transport and logistics industry in your country and what are the key challenges?
- What are the lockdown effects on business relationships and business models?
- To what extent have businesses and organisations been able to change their operational response already to manage through the Covid-19 period?
- What help and support is being given in your country by government, CILT or other trade bodies? How can B2B and CILT play a role in overcoming the COVID-19 challenges?

We would like all countries to feedback a summary of their current experience and understanding to [Keith Newton](#), by the end of Tuesday 7th April 2020.

Join the discussion

We will collate the branch responses to the questions posed above, and issue a learning document to be used in all our member countries. We will then hold a follow up global online discussion so that you can both listen to expert advice and contribute to building our CILT best practice approach to the crisis. Registration details for the online discussion will follow shortly.



Event updates

Africa Forum

The International President for Africa (IVP) and Chairman of the Africa Forum, Dr Newton Demba, is pleased to announce revised dates for the Africa Forum Conference which was

due to be hosted in Accra, Ghana last month. The decision to postpone was part of a series of precautionary measures being implemented by CILT in an effort to minimize the impact of COVID-19. The conference hosted by CILT Ghana is now re-scheduled for 3 - 5 March 2021 at La-Palm Royal Beach Hotel, Accra. [Read more](#)



International Convention

International Convention 2020 which was due to be held in Perth, Australia from 18 - 21 October has now been rescheduled. This decision is part of a series of precautionary measures being implemented by CILT in response to the impact of COVID-19. International Convention will now take place from 20 - 23 June 2021 in Perth, Australia under the theme *Integrated. Automated. Localised. On-Demand Logistics for the World of Tomorrow.* [Read more](#)

INTEGRATED. AUTOMATED. LOCALISED.

ON-DEMAND LOGISTICS
FOR THE WORLD OF TOMORROW

International Convention
20-23 June 2021
Perth | Australia

Stay in touch

Please keep in touch with us via our social media platforms and encourage your members to do the same. Online communications are increasingly important especially during times of social isolation, and this is an easy way of keeping members engaged with the Institute.

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SHARE WITH CILT

Alongside our sharing of best practice we also want to share good news stories, and logistics and transport stories of international interest for members to engage with. If you'd like us to share your story, article, or podcast please get in touch at: info@ciltinternational.org