



The Chartered
Institute of Logistics
and Transport

CORONAVIRUS (COVID-19) OFFICIAL UPDATES



STRONGER TOGETHER

BULLETIN 06

This is our sixth bulletin, created to keep members informed of global best practice responses to the current crisis. This issue is the last of our research topics and looks at business continuity and risk.

Once again we are using our international reach to bring you information on how different regions and countries are responding to the logistics and transport challenges we face. We follow this up with our webinar on the same subject on June 17th, so please join that, or listen to the recording on the website after the event.

Businesses are experiencing the greatest global disruption of our lifetime. Not since the events of the Second World War has there been an international crisis of this magnitude. Continents like Asia and Africa have experienced epidemics before, and countries and regions like Syria, Iraq and Afghanistan have experienced catastrophic conflicts and wars, but the economic and social impacts of the Covid-19 pandemic exceed many times over any such events in the past 75 years. Businesses have had to rapidly review their contingencies and plans. High level risks are open-ended and undefined, but known to be business and life threatening. Nobody can say they had built in preparation for this event, despite pandemics having occurred regularly throughout human history.

In this bulletin we analyse the challenges to business continuity and look at examples of regional problems and responses. Effective management strategies are

yet to be fully formulated. This is a topic that is here to stay and will need a constant focus over the coming months. Start by thinking of the possible approaches now and for the future, and share your experiences and solutions with us in the coming months.



Keith Newton

International Secretary General

Covid-19 Best Practice Responses

During the Covid-19 pandemic we are sharing business responses and implemented ideas from all around the world. These bulletins will cover many areas and practices and we hope you will respond by converting useful ones into your work situations, discarding any that are not relevant and feeding back new ideas and questions that arise as a result.

Developing safe but viable ways of working: Ireland

CILT Ireland examines how businesses in our sector are currently operating and considers how they may operate in the future. [Read more](#)

How to boost your supply chain after Covid-19: Cameroon

Dr Ing Albert Njamen Njanke discusses strategies for coming out of the supply chain disruption, and considers how to prepare for the next disruption. [Read more](#)

Egypt bucks the economic trends: Egypt

Government has taken a variety of public health and economic measures to curb the anticipated economic recession. [Read more](#)

Supporting business continuity in North America: Canada

Containment measures deployed in Canada to address the spread of Covid-19 have impacted business markets, supply chains and diverse economic sectors. [Read more](#)

Shifting mindsets to build business resilience: Nigeria

Navigating the pandemic in Nigeria for a buoyant post pandemic era. [Read more](#)

Government collaboration promotes business continuity: Zambia

Collaboration between the government and local and International stakeholders to mitigate the impact of Covid-19 on socio-economic development. [Read more](#)

New ways of managing risk: Nigeria

Paul Ndibe explores adapting to the 'new normal' in Nigeria. [Read more](#)

Covid-19 will bring rapid adoption of new technological solutions. Is that a fact?: Canada

Clinton Liu states the case for the long term adoption of technology that is built into shipping containers and based on blockchain innovation. [Read more](#)

Managing risk: Rwanda

A report on local measures to encourage business continuity in Rwanda. [Read more](#)

Sri Lanka Ports Authority plays key role in facilitating trade: Sri Lanka

A discussion of measures taken by SLPA, government and trade bodies to encourage business continuity. [Read more](#)

To contact the CILT international team with questions, or for support [email Keith Newton](#), International Secretary General.

Share Your Experience



This is the final bulletin where we will focus on a specific area of research. Moving forwards we invite submissions from members on any Covid-19 topic of relevance to our industry sectors. Please share your thoughts, ideas, and opinions in the form of articles, papers, or podcasts and tell us how our industry is responding in your region.

As previously, your submissions will be used to generate a series of Covid-19 Best Practice Responses on the international website which will then be collated into our next Covid-19 Response Bulletin in July.

Join the Discussion: Global Shipping and the Supply Chain



Our fourth international webinar was held last week on the theme **Global Shipping and the Supply Chain**.

Guest Speaker Romesh David, Chief Executive Officer at South Asia Gateway Terminals (Pvt) Ltd. examined the likely impacts on container shipping lines of the fall in trade volumes on the Asia/South Asia-Europe container routes, and the potential ensuing impacts on trans-shipment ports in the South East/South Asian regions. [See Romesh's slide presentation here](#)

Mr. HO Lap Kee, Sunny, Executive Director, The Hong Kong Shippers' Council considered the immediate impact on operators and potential changes in global supply chains, that might be brought by the Covid-19 epidemic. [Follow Sunny's slides here](#)

Bob Armstrong, Supply Chain Consultant reviewed the implications on the movement of goods during the Covid-19 pandemic including the implications of

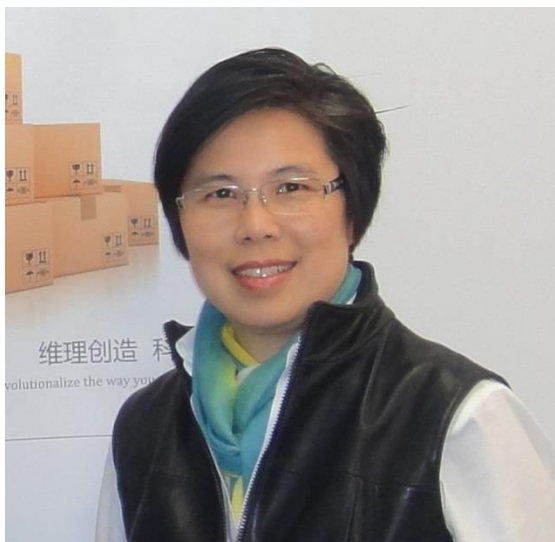
global supply chains on North America and the world. [View Bob's presentation slides here](#)

Click the arrow on the image below to watch the full discussion.



Join the Discussion: Business Continuity and the Ongoing Management of Risk

Our next international webinar on the theme of **Business Continuity and the Ongoing Management of Risk** will be held on Wednesday 17th June and the recording will be published to the international website by Monday 22nd June.



Guest Speaker **Vicky Koo**, Director of Vizilog Asia Ltd. will examine how the ability to respond to demand swings becomes the key to business continuity in times of uncertainty. In the Post Covid-19 era, digitalisation will be the main stream to improve agility. Time to start drawing a digitisation plan for your supply chains. Vicky is known for her strategic supply chain management; and converging Operation Technology (OT) & Information Technology (IT) consultancy services. With over 30 years of supply chain and logistics management experience, Vicky has re-engineered processes for multinational companies including Levi's, Columbia, Occidental Chemical, Avery Dennison and other global enterprises.



Oliver Cofler, Director, SCALA Consulting will consider effective business continuity and understanding risk in a changing world. Oliver has held a number of leadership roles in supply chain, including Operations Director for Alliance Healthcare,

responsible for all aspects of operations across the UK, and Supply Chain Director for the UK, Ireland and Nordics at Mondelez International. He has significant operational and leadership experience across all aspects of supply chain.

Education Updates

The great news is that all around the world our network of training providers, universities and other education partners have been adapting and carrying on with 'business as usual'. At CILT we have been busy talking with our training providers to find out what help they need, so that you, as valued members, can carry on with your studies uninterrupted. We've enabled a more flexible approach to assessment, bringing together exam and assignment options to help our current learners conclude their courses this summer.

As many of us around the world carry on in different stages of 'lockdown', we've been impressed with how many of our training providers have adapted quickly and effectively to the current situation; providing learning and development opportunities online, and continuing to offer our CILT courses and qualifications.

If you are a student and have been affected by the Covid-19 situation, please ensure that you keep in regular touch with your local training provider, as we know that lockdown and exam arrangements are constantly changing. You can also communicate with us at pd@ciltinternational.org if you have any questions or concerns.

The Changing Shape of Learning and Professional Development

The learning landscape has changed dramatically over the past 3 months, but it is still important to keep developing as a professional – in fact it's probably more important than ever that we think about stretching our skills sets and being adaptable.

Learning new skills and developing your team is probably counter-intuitive right now given the immediate work pressures, but it's a key component of preparing for Covid-19 recovery and safeguarding business resilience.

For many businesses 'people skills' now form a critical part of success or failure, and the ability to swiftly change practices, behaviours and approaches will be vital in supporting individual business and the wider economies across the world. Smart use of coaching, mentoring, team-building and wider softer skills sets will be essential – as well as stretching the application of transferable skills.

CILT are already involved in some key pilot projects looking at the skills support needed – see more below.

Our International Training Provider Survey

Next week we'll be releasing our Global Training Insight report which looks at how our training providers have responded to the Covid-19 crisis and the way in which education needs have been redefined and shaped. This will give helpful information to our CILT country organisations, and our training partners, but also some helpful insight to you as members.

Focus on Business Support and Recovery

CILT is already developing proposals in a number of countries for providing business support services through the use of coaching, mentoring and direct advice. This is designed to help businesses, and particularly smaller enterprises, with the Covid-19 recovery phase and covers business resilience, risk management and other processes. Our pilot, funded through USAID and the DAI development agency based in Kazakhstan, will be launched later this month in the Central Asia Region.

Our CILT short course in Quality and Risk Management

We have developed a short 'one day' course in Quality Management and Risk Assessment which we can license to training providers and in-company trainers, and also deliver directly online with one of our CILT tutors. For more information about

this product and how it can adapted to suit your needs, please contact jon.harris@ciltinternational.org

Contact Us

Our door is always open, so please contact us to talk through any education or professional development issues. You can reach Jon Harris, CILT's International Education Lead, at jon.harris@ciltinternational.org or Skype: jonharris65 and WhatsApp +44 7881 805 952. We can also arrange ZOOM consultation meetings with you.



Event Updates

Africa Forum

Africa Forum has been re-scheduled for 3rd - 5th March 2021 at La-Palm Royal Beach Hotel, Accra, Ghana. The conference theme is *Sustainable Implementation of the Africa Continental Free Trade Agreement: The Role of Logistics, Transport and Industry*. [Read more](#)

International Convention

International Convention will now take place from 20th - 23rd June 2021 in Perth, Australia under the theme *Integrated. Automated. Localised. On-Demand Logistics for the World of Tomorrow.* [Read more](#)



Stay in Touch

Please keep in touch with us via our social media platforms and website. Online communications are increasingly important, especially during times of social isolation, and this is an easy way of engaging with the Institute and the latest developments in our industry globally.

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SHARE WITH CILT

Alongside our sharing of best practice we also want to share good news stories, and logistics and transport stories of international interest for members to engage with. If you'd like us to share your story, article, or podcast please get in touch at: info@ciltinternational.org