



Recruitment Talk and Visit to MTR Operation Training Centre

MTR Railway Operations Associate (ROA) Programme

The MTR Railway Operations Associate (ROA) Programme provides programme participants with a structured classroom and on-the-job training covering skills and knowledge in relation to railway operations. Participants will attach different frontline positions to gain experience in station/ train services/ Operations Control Centre to deliver excellent customer services to the community. Under the guidance of experienced supervisors and managers, participants will obtain comprehensive knowledge of railway operations through a fast-track approach by active participation in the development of activities and project-based assignments.

Opportunities

MTR treasures talents and are keen in their growth and development. That is why an integrated approach have been adopted to manage talent development efforts in a cohesive manner. MTR's corporate talent pipeline starts with 2-year accelerated development programmes. Through the talent pipeline, talented staff will be able to assume management roles that match the corporate's business needs as well as individual aspirations.

Regardless of races, ethnicities, genders and any other demographics, high caliber talents from broad and diverse background are welcome to join and to bring different perspectives to the corporate.

MTR is LOOKING FOR:

Talents with degree from all disciplines and with a minimum of 1 year's experience, preferably gained in the operational, transport and/or customer service industries, who possess the following qualities:

- Keen interests in railway operations
- Strong leadership and communication skills with customer-centric and positive mindset
- Self-motivated with a positive attitude
- Able to work under pressure and commit to shift duty
- Willingness to embrace digital transformation in pursuit of innovation and excellence

To facilitate potential talents to have a better understanding of MTR railway business, the Railway Operations Associate (ROA) programme and the select process, MTR organises this recruitment talk and visit **exclusively for CILTHK members ONLY**. The graduated ROA, Mr Henry Kong, Assistant Manager - Traffic, will also share his MTR career journey, as well as hints and tips for the application. The talk will be followed by a visit to MTR Operation Training Centre in Kowloon Bay Depot.

Date:	26 November 2022 (Sat)
Time:	2:00pm – 4:00pm (Assemble at MTR Headquarter Lobby at 2:00pm)
Venue:	Auditorium, 2/F, MTR Headquarter
Fee:	Free admission
Quota:	40 (for CILTHK members ONLY)
Medium:	Cantonese
Deadline:	23 November 2022

Recruitment Process

2023 ROA programme will be open for application in Q4 of 2022. More details will be given in the Recruitment Talk.

The Programme usually commence in July depending on business needs and availability of candidates. Successful candidates will be notified of the details once he/she have offered a place.

Sharing by Graduated RAO



Henry Kong
Assistant Manager – Traffic

The Training Programme provided me with the opportunity to participate in various projects, not only dabbling in railway operations but also including business aspects. The participation in various non-fare revenue business projects, such as: Light Rail Local Tour, have given me valuable chances to further develop my professional knowledge.

One of the major turning points in my career was when I joined MTR in 2017. I am so proud to be a part of MTR and looking forward to contributing my life to keep cities moving.

For CILTHK Members ONLY



[CLICK FOR](#) registration

IMPORTANT NOTE

- 1) This MTR event is **for CILTHK members ONLY**. Enrolment is on **FIRST-COME FIRST-SERVED** basis. CILTHK office will help collecting registration of our members. Interested CILTHK member is required to login your membership account by clicking '**MEMBER LOGIN**' on the upper right corner of [CILTHK website/Event](#) before registration
- 2) For registration purpose, provision of the first 3 digits of the HKID Card No. is required for each participant. **Registrants of this event will be deemed to have agreed CILTHK to provide the first 3 digits of your HKID Card No. to MTR for registering this event.**
- 3) To comply with MTR's Visitor Policy, all participants shall have valid Vaccine Pass and provide a negative Rapid Antigen Test (RAT) result on the event day for participating in this event. Participants are required to wear face mask throughout the event.
- 4) Personal Data collected will be used for processing the application to enrol in the CILTHK event/activity, making logistical arrangements, compiling statistics and keep records of attendance, facilitating the applications for Continuing Professional Development of such event/activity and other related matters. The data will be solely handled by CILTHK and will be treated in strict confidence.
- 5) Participants are required to read and accept the terms and conditions of the CILTHK '[Personal Information Collection Statement](#)' for registering the Institute events.
- 6) For enquiry, please contact Miss Tif Tam of CILTHK Office at

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