



The coordination among Station, Train, and Operations Control Centre during incident handling is important for incident responses. However, incidents will always occur even though technology can help the railway become safe, reliable and comfortable.

Some incidents will be trivial, while some will be serious. However, all incidents have to be managed professionally and effectively to minimize the impact and offer rapid recovery of railway operations. There are some incidents from daily and different situations for sharing in the seminar.

Date:	16 th February 2022 (Wednesday)		
Time:	12:45pm - 2:00pm		
Venue:	Online with ZOOM		
Fee:	Free admission		
CPD:	10	Quota:	500
Medium:	Cantonese	Deadline:	14 th February 2022 (Monday)

Speaker Profile

■ Ms. Jennifer LUI

Former Assistant Training Manager, MTR Corporation Limited

Ms. Lui was the former Assistant Training Manager in MTR Corporation Ltd., with more than 20 years of railway operations experience and 10 years of training experience in station operations from station equipment, station management to railway safety.

She holds the Bachelor of Business (Management) specializing in Logistics & Supply Chain Management of Royal Melbourne Institute of Technology University.





Everyone is welcome to attend!

Please click the below link [or](#) scan the QR code for registration



NOTES

- 1) CILTHK members shall have priority for enrolment. Enrolment is on **FIRST-COME FIRST-SERVED** basis.
- 2) For non-CILTHK member who requires a CILTHK CPD/attendance certificate, please:
 - i) draw a cheque made payable to **"CILTHK"** in the sum of HK\$100 and state **'Application for CPD/attendance certificate for the seminar on DATE.'** at the back of the cheque for each certificate application and send to CILTHK office at 7/F, Yue Hing Building, 103 Hennessy Road, Wanchai, HK
 - OR**
 - ii) click [HERE](#) to complete the credit card payment authorisation form and return it to CILTHK office by email.
- 3) Personal Data collected will be used for processing the registration of this seminar, administrative and statistical purpose. The data will be solely handled by CILTHK and will be treated in strict confidence.
- 4) For enquiry, please contact Mr. Patrick Lau of CILTHK Office at 2866-6336 or email via patricklau@cilt.org.hk

