

Declaration

* I / We declare to have read, observed and acknowledged the rules and disclaimers of the CILT Award 2022; and undertake to be bound and agree to be bound by the rules and disclaimers throughout.

* I / We also declare to own the copyright on the submission and agree that CILTHK shall reserve the right to withdraw the Award if there is an infringement of copyright.

Category: Enterprise / SME (please delete whichever is inappropriate)

Company / Organisation: _____

Department: _____

Address: _____

Contact Person: _____ Position: _____

Email: _____ Tel: _____ Mobile: _____

Signature (with company chop): _____ Date: _____

Rules

1. Interested parties are required to submit a completed entry form together with a one-page executive summary and a submission paper in English with no more than 4,000 words to critically discuss the four areas listed in the assessment criteria.

The submission paper should be in pdf format and typewritten in English with no more than 4,000 words (font size at least 12 points Times New Roman or equivalent), including charts, tables, diagrams, photos and other illustrations (approximately not more than 30 pages).

The assessment criteria are listed as follows:

- Customer satisfaction (Internal User Buy in or Public Acceptance)
- Significance in business operations, benefits and impact
- Innovation, creativity and uniqueness in applications
- System continuity and upgradability (scalable and sustainable), functionality and integrability

2. All submissions must reach the CILTHK office via email to ciltaward@cilt.org.hk no later than 6:00p.m. (HKT) on 18 July 2022 (Monday). Entrant should clearly mark "Submission for CILT Award 2022" at the email subject heading.

3. Each company/organisation is allowed to submit one entry only.

4. Winners of the Award should allow CILTHK to publicise its submission in any media.

5. None of the information, details and materials submitted will be returned. CILTHK will destroy all such information, details and materials, at its sole discretion. Entrants are advised to make a photocopy of the submission for their own reference.

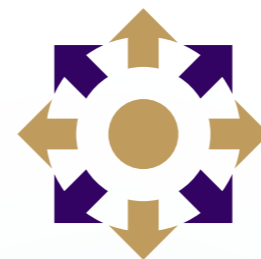
6. For correction of any information after submission, please contact CILTHK office in writing but must not be later than 6:00p.m. (HKT) on 18 July 2022 (Monday).

Disclaimers

The Chartered Institute of Logistics and Transport in Hong Kong (CILTHK) reserves the right to reject any submissions without any explanations, not to make any award if there are insufficient entries of a suitable standard or quality, and to withdraw the Award if there is an infringement of copyright.



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The Chartered
Institute of Logistics
and Transport



CILT Award

Service Excellence

2022

through Digitalisation



Supporting Organisations:



CILT Award 2022

The Chartered Institute of Logistics and Transport in Hong Kong ('CILTHK') is committed to its mission 'to promote, encourage and coordinate the study and advancement of the science and art of logistics and transport'. The Award was first introduced in 2004 to recognise and applaud innovative and superb transport and logistics companies and organisations in Hong Kong. It is a prestigious recognition of the winner's valuable contributions to the development of Hong Kong's transport and logistics industry. Follow-through the past success, the CILT Award 2022 'Service Excellence through Digitalisation' is now open for entry.

Award Winners

CILT Award 2020



Enterprise Award: Kerry Logistics

"While we are deeply honoured to receive the prestigious CILT Award, we also feel a sense of responsibility and pride in our job as a logistics service provider, at a time when the global supply chain is facing unprecedented chaos."



SME Award: Janco Global Logistics Ltd.

"Having been awarded the CILT SME Award for Service Excellence, such an honour for all the Janco group members. We will keep up the standard of services, strive for more innovative ideas and excellent solutions in our intelligent warehouse and logistics business."

CILT Award 2017



Enterprise Award: DKSH Hong Kong Ltd.

"This award is a further testament to the amazing efforts DKSH continue to put in to make our supply chain operations be on par with the world's best in terms of processes, systems and facilities."



SME Award: Worldwide Cruise Terminals

"To be recognised with a CILT Award by the leading lights of Hong Kong's transport industry is our greatest honour. This award provides great motivation for us and all Hong Kong logistics and transport industry participants to strive to excel."

CILT Award 2015

- **Enterprise Award:** Cathay Pacific Services Ltd.
- **SME Award:** Tigers (HK) Co. Ltd.

CILT Award 2013

- **Enterprise Award:** Hong Kong Air Cargo Terminals Ltd.
- **Enterprise Award:** Ngong Ping 360 Ltd.

CILT Award 2011

- **Enterprise Award:** Shun Tak-China Travel Ship Management Ltd.
- **SME Award:** The Hongkong & Yaumati Ferry Co. Ltd.

CILT Award 2009

- **Enterprise Award:** Crown Logistics
- **SME Award:** Peak Tramways Co. Ltd.

CILT Award 2007

- The Kowloon Motor Bus Co. (1933) Ltd.

CILT Award 2005

- Airport Authority Hong Kong

Transport & Logistics Award 2004 (Former name of CILT Award)

- Hongkong International Terminals Ltd.

Submissions

The CILT Award is to honour outstanding achievements in the logistics and transport industry in Hong Kong. It is open to local companies and organisations of all sizes in supply chain, logistics and transport sectors.

The theme for this year is 'Service Excellence through Digitalisation'. Digitalisation has becoming a more important part of businesses, the use of digital technologies and internet-based platforms has changed the landscape of business model, streamlining processes, improving productivity, developing new revenue streams and creating value-producing opportunities. With this Award, CILTHK wishes to raise the awareness of digitalisation in transforming supply chain, logistics and transport industries, and encourage the industry to share their successful stories. Two awards categorised into the 'Enterprise Award**' and 'SME Award**' will be selected.

Interested parties are required to submit a completed entry form as described on page 4 of this flyer together with a one-page executive summary and a submission paper in English with no more than 4,000 words to critically discuss the four areas listed in the assessment criteria.

The submission paper should be in pdf format and typewritten in English with no more than 4,000 words (font size at least 12 points Times New Roman or equivalent), including charts, tables, diagrams, photos and other illustrations (approximately not more than 30 pages). Each company/organisation is allowed to submit one entry only

Remarks:

*An **Enterprise** is defined as –

- 1) a manufacturing company which employs 100 or more persons in Hong Kong;
- 2) a non-manufacturing company which employs 50 or more persons in Hong Kong

An **SME is defined as –

- 1) a manufacturing company which employs fewer than 100 persons in Hong Kong;
- 2) a non-manufacturing company which employs fewer than 50 persons in Hong Kong.

Award Presentation and Use of CILT Award Logo

Presentation of the Awards will be at the Institute's Annual General Meeting in September 2022. In addition, the winners will be granted the right to use the CILT Award Logo of the year to strengthen their reputation as well as corporate image for their quality service provided to the community.

Deadline

All submissions must reach the CILTHK office via email to ciltaward@cilt.org.hk no later than 6:00p.m. (HKT) on 18 July 2022 (Monday).

Entrant should clearly marked "Submission for CILT Award 2022" at the email subject heading.

Assessment Criteria

The four assessment criteria are as follows:

- Customer satisfaction (Internal User Buy in or Public Acceptance)
- Significance in business operations, benefits and impact
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Assessment Process

A shortlist of entries will be drawn up and the finalists will be invited to a presentation in late August 2022. The Award winners (Enterprise and SME) will be announced in September 2022.

Judging Panel

Two rounds of assessments will be conducted. The panel of the final assessment shall consist of 5 judges, including 2 representatives from the Council of CILTHK and 3 professionals from the logistics, transport or related fields.

Enquiries

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